

## **PAYMENT TERMS – 1/9/2022**

Cheshire Childcare Alliance accepts payments in the following way:

1. Monthly Payments via DD Mandates Only – for half termly or termly or yearly bookings:

All childcare must now be paid for in advance, through the website – without exception. Accordingly, as previously, all planned childcare provided at the discounted rate will now be paid for on the 1<sup>st</sup> of the month by DD only. These payments will be spread over eleven monthly equal payments, or two or four monthly payments if booked half term/termly.

2. Childcare Vouchers:

If you pay by childcare voucher or other, you will now be required to provide us with a second form of payment, which will be charged £1 (admin fee) to secure your online voucher booking.

If your voucher payment fails to reach us within 14 days of your planned childcare taking place, so the 14<sup>th</sup> day of the calendar month, the second form of payment will be charged to recover any outstanding invoicing, without further notice. This will be refunded as and when the planned voucher payment reaches us. Obviously, if this is within 30 days, no charges will be applied by most Credit Card providers. Clearly, this is to ensure voucher payments reach us timely and regularly.

It is your responsibility to ensure your voucher payment provider is aware funds are to be drawn down on the 1<sup>st</sup> monthly, in respect of all bookings.

**We do not accept any other form of planned payment at the discounted rate.**

3. Ad-hoc Bookings:

With regards to Ad-hoc bookings, each setting now has a card machine and parents will be required to pay on the first Ad-hoc collection, if not paid for in advance. **Failure to pay for your childcare at collection, will result in childcare being withdrawn with immediate effect with no further warnings given.**

**Reasonably, if your account is not paid up to date, children not collected from school on time, will then remain the care of school and the authorities, NOT Cheshire Childcare Alliance.**

**\*IMPORTANT\***

**Cheshire Childcare Alliance reserves the right to charge card details held on file for accounts payable – which laps into 14 days or more arrears, without further notice, reasonably your notice being your monthly invoice.**

**Charging will be based on all arrears to include accounts payable from Holiday Zone Bookings also.**

**By placing a booking on our system, you are agreeing to these terms of payment.**